

# **SIA WORKING IN THE PRIVATE SECURITY INDUSTRY**

## **MOCK TEST 1**

- 25 - question multiple-choice examination paper
- Successful candidates must achieve a score of at least 18 out of 25
- Examination duration – 40 Minutes

Read the questions carefully before you answer.

- Remember there are you've really only got about 1 minute per question of useable time.  
So – if you can't do a question, leave it, move on to the other questions and come back to it at the end. BUT make sure that when you answer other questions you don't accidentally put the answer to them in the space for the question you're coming back to.
- Attempt ALL questions.  
Marks aren't deducted for any questions you get wrong so it you still don't know the answer to a question when you come back to it - guess!
- Click at the bottom for the answers

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Write your answers on a separate piece of paper.

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1. One of the main purposes of the private security industry is the protection of
  - Privacy
  - Boundaries
  - Life
  - Possessions
2. Criminal law can be defined as law that
  - Governs everyday life
  - Relates to less serious offences
  - Protects the community as a whole
  - Deals with the rights and duties of one individual to another
3. How might a security operative breach a person's right to liberty under the Human Rights Act 1998
  - By arresting them without due cause
  - By refusing entry for a valid reason
  - By asking them to leave if they are trespassing
  - By obtaining permission to search the person
4. Which of these is a principle under the Data Protection Act 1998
  - Personal data shall be used for marketing purposes
  - Personal data shall be freely transferred abroad
  - Personal data shall be subject to unlimited processing
  - Personal data shall not be kept for longer than is necessary
5. The Health and Safety at Work Act 1974 states that all premises should be
  - Clean and safe
  - Secure and protected
  - Inspected for damp every 3 months
  - Checked for noise pollution every 6 months
6. Under health and safety legislation all employees have a duty to
  - Undergo an annual health screen with a doctor to ensure that they are fit to work

- Undertake a detailed risk assessment of their working environment at the beginning of every shift
  - Follow processes and procedures that have been put in place to protect their safety and that of others
  - Provide weekly reports to their employer to prove that they are complying with the company health and safety policy
7. A sign comprised of a red outline circle with a red cross bar means
- Go
  - Obey
  - Danger
  - Stop
8. If an employee is taken to hospital as a result of an injury sustained at work, their employer has a duty under RIDDOR to
- Pay the employee unlimited damages and costs
  - Report the incident to the Health and Safety Executive
  - Enter the incident in the accident book once the employee returns to work
  - Obtain detailed witness statement from a minimum of three people who saw the Incident
9. Which of these is a way of helping to prevent fire
- Keeping fire doors propped open
  - Allowing litter to build up around fire escapes
  - Leaving combustible materials close to heat sources
  - Undertaking regular PAT testing on all electrical equipment
10. Oxygen is one component of the 'triangle of fire' and the other two are
- Light and smoke
  - Gas and air
  - Flames and nitrogen
  - Heat and fuel
11. On discovering a fire, what is the first thing that a security operative should do
- Open all doors and windows close to the fire
  - Raise the alarm
  - Tackle the fire with the appropriate extinguisher
  - Call the emergency services
12. Why must security operatives have a clear understanding of fire evacuation procedures
- So that they can provide effective assistance in the event of an emergency
  - To enable them to re-enter the premises to search for anyone who is missing
  - To allow them to be the first to reach the assembly point and take a roll call
  - To help them to judge whether the evacuation is a drill and advise people accordingly
13. What is the first step in the communication process
- The sender checks the receiver's understanding
  - The receiver decodes a message
  - The receiver feeds back to the sender
  - The sender encodes an idea
14. Which of these is a physical block to communication
- Fear
  - A noisy room
  - A person's appearance
  - Embarrassment
15. Which of these is key to delivering a high standard of customer service

- Using jokes and humour to lighten the atmosphere
  - Always being tactful, straightforward and speaking clearly
  - Paying more attention to some customers than to others in the same group
  - Coming to a conclusion about a situation before a customer has finished speaking
16. Anyone working within the private security industry should
- Be able to be tough and aggressive
  - Be trained in advanced martial arts
  - Hold a valid first aid certificate
  - Have good customer service skills
17. Advertising a position as being only suitable for a man between the age of 30 and 35 is an example of
- Indirect discrimination
  - Harassment
  - Victimisation
  - Direct discrimination
18. One of the main aims of the Private Security Industry Act 2001 is to
- Approve security companies to contract staff
  - Allow security companies to tender for public contracts
  - Reduce the amount of police involvement in security incidents
  - Provide detailed information on staff pay and condition
19. Which of these is not a recommended way for security operatives to minimise the risk to their personal safety
- Using any personal protective equipment provided by their employer
  - Following guidelines on manual handling when lifting heavy loads
  - Observe all the company's health and safety procedures
  - Carry an object that could be used as a weapon if necessary
20. Which of these is a common workplace hazard
- Tidy cabling
  - Adequate lighting
  - Wet floors
  - Well maintained machinery
21. A Class F fire is caused by burning
- Flammable liquids
  - Electrical equipment
  - Flammable gases
  - Cooking oil or fat
22. Which of these shouldn't you do in the event of a gas explosion
- Evacuate the premises following the fire evacuation procedure
  - Put out any visible flames immediately to prevent damage
  - Turn the gas off at the mains as soon as possible
  - Inform management of the situation and call the emergency services
23. What is the first thing that a security operative should do after receiving a bomb threat over the telephone
- Assume that the call is a hoax and ignore it
  - Search the premises to try and locate any the device
  - Inform the management and wait for further instructions
  - Record the time of the call and report it to the police immediately

24. What must a security operative who is not trained in first aid do in the event of a first aid emergency
- Contact the local hospital to ask for advice on how to treat the casualty
  - Use the first aid equipment following the instructions in the first aid manual
  - Call a trained first aider and get them to the scene of the incident as soon as possible
  - Put the casualty into the recovery position and telephone for an ambulance
25. One of the main reasons that effective communication is important in the workplace is that it
- Prevents any operational errors being made
  - Helps ensure maintain safety and security
  - Stops management questioning the procedures
  - Reduces the number of calls to the emergency services

Answers on the next page:

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## Correct answers

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1. D
2. D
3. C
4. A
5. D
6. D
7. C
8. B
9. B
10. D
11. C
12. C
13. C
14. C
15. B
16. D
17. B
18. A
19. C
20. D
21. D
22. C
23. C
24. B
25. A